

# Compassion in the Skies: Guiding You Safely in Times of Need

RED Air Guardian, your trusted partner in comprehensive air ambulance services in India for an all-inclusive patient-first experience, with the largest fleet of ambulances and hospital partnerships across India.



# Complete bed-to-bed transfer service along identification of hospitals and treatment modalities.

## Patient Assessment and Preparation:

- Evaluate patient's condition & medical needs via inhouse emergency doctors team & attendants counselling.
- Gather medical summary and information.
- Arranging necessary medical equipment & supplies

#### Communication and Coordination:

- Coordinate with airport authorities for clearances.
- Arrange special requirements and accommodations.

# Advanced Cardiac Life Support Vehicle:

- Specialized vehicle with cardiac support equipment.
- Paramedic provides continuous care during transportation.
- Aircraft medical team assisting for bed to bed transfer.

# Arrival at the Airport:

• Coordinate with ground handlers for patient transfer.

# Security Checks and Aircraft Access:

- · Patient has direct aircraft access via tarmac.
- Attendees go through common security checks.

We accept Visa, MasterCard, American Express, Discover, and bank wire transfers for your convenience. All services are paid for prior to aircraft dispatch.



# Distinctive Features & offerings

60 SECONDS RESPONSE

24×7 **SUPPORT**  **SPECIALIST** TRIAGE

ADMISSIONS **FACILITATION** 

150+

**SUCCESSFUL AIR TRANSFERS** 

98% **SATISFACTION** RATE

# **Our Services**

We understand the unique needs of each situation and offer a range of services:

#### **INTERNATIONAL & DOMESTIC TRANSFERS**



We offer seamless medical escort service end to end

#### **COMMERCIAL STRETCHER**



Assisting in the safe return of patients back to their home country.

#### **ECMO TRANSFERS**



The transfer of patients in ECMO via multidisciplinary approach

#### **DISASTER MANAGEMENT**



From medical supplies to lives of a patient

#### **ORGAN TRANSPORT**



Facilitating timely and secure transport of organs for transplant surgeries.



# Types of Aircrafts



C90 - Apt for short distances & lower altitudes

B200 - Apt for long distances & higher altitudes





CITATION - Apt for short International transfers

LEARJET with least turbulence





# Saving lives when time is critical!

## Case -1

In late June 2022, we received an urgent request for an international air transfer to move a 64-year-old patient with Carcinoma of the Intestine from Apollo Hospital in Kolkata to Dhaka. Our team quickly prepared the necessary documents and medical equipment for the journey. With a doctor and paramedic onboard, we ensured the patient's safety and stability throughout the eight-hour flight. The successful transfer exemplifies our commitment to efficient and effective international medical transport, providing timely and lifesaving care.



# Case - 2

On 22nd June 2023, Mrs. Sunita Thakur, a 64 year old woman suffering from subarachnoid hemorrhage with intraventricular extension and a vegetative state, needed urgent medical transportation from Kokilaben Dhirubhai Ambani Hospital & Medical Research Institute, Mumbai, to Prabhat Memorial Hiramati Hospital, Patna. We at RED Air Guardian, facilitated her commercial stretcher transfer, equipped with essential medical equipment, including a portable suction machine, nebulizer & oxygen at 2 litres on board.

Our dedicated team ensured a smooth journey by road ambulance from the hospital to the airport and from the airport to the destination hospital, providing support every step of the way.



# **RED** never says NO!



#### **Challenge:**

Gullu, an 8-year-old dog from Kolkata, was battling a severe kidney disease, requiring specialized treatment only available in Ludhiana, a thousand miles away. His devoted human family sought a solution to ensure Gullu received the best care possible despite the distance and time constraints.

#### Solution:

RED.Health, known for its innovative approach to medical transport, recognized the urgency and importance of Gullu's case. With a strong commitment to providing exceptional care to all, including our cherished animal companions, we embarked on an unprecedented mission - arranging an air ambulance for Gullu's urgent transport.

#### **Execution:**

Our experienced and compassionate team of veterinarians led the effort to make Gullu's airlift possible. Thoroughly prepared for this new domain of pet healthcare in India, they worked diligently to ensure Gullu's safety and well-being throughout the journey. From ground transportation to the airport, with all necessary medical facilities, to boarding the air ambulance, every detail was meticulously planned and executed.

#### **Outcome:**

Gullu's successful airlift to Ludhiana marked a significant achievement in the realm of pet medical care in India. The journey exemplified our unwavering commitment to delivering exceptional services to all patients, regardless of species. It showcased the lengths we are willing to go for the health and well-being of our beloved pets, reinforcing our core ethos of "RED never says NO" when it comes to providing timely and effective medical support.





# Domestic & International Air Cargo

Our compassionate and efficient dead body transfer services through flights ensure a dignified journey back home for your departed loved one. With meticulous attention to every detail, we handle all logistical arrangements, necessary permits, and documentation, providing you with peace of mind during this difficult time.



### **Our Services Include:**

- Expert handling and preparation of the deceased
- Coordination with authorities and embassies for required clearances
- Air transportation arrangement with leading airlines
- Dedicated staff to ensure a respectful and hassle-free process
- · Real-time updates on the transfer process

# Rely on us to handle the complexities, Freeing you to honor your loved one's memory.

# **Satisfied Customers!**

"RED not only helped with my daughter's air transfer, but helped me choose the best hospital for her treatment.

Thanks RED team!"

Suresh Reddy

"Very amazing service. They took care of the whole transportation from Bangalore to my home town Kolkata. The whole team worked with personal touch."

- K. Pandit



# **Our Hospitals Partners**









# The hospital brand you trust, trusts *RED* to manage their emergency response

Trusted by 90+ hospitals and networks



















































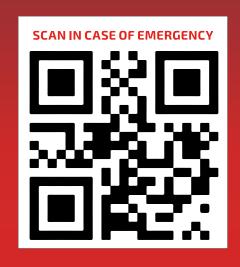






# All Emergencies One Number

# 1800 121 911 911



www.redairguardian.com





# Headquarter

B Block, 6<sup>th</sup> Floor, Plot 18, iLabs, Opposite InOrbit mall, Madhapur, Hyderabad, Telangana, 500081

# **Regional Offices**

# **Bangalore**

1<sup>st</sup> Floor 2728, Sandhya raju building, Bridge Landmark, 80 Feet Rd, Adjacent to ADE Compound, HAL 3<sup>rd</sup> Stage, Indiranagar, Bengaluru, Karnataka, 560038

#### Mumbai

502, Cello Heights, I.B. Patel Road, Wing - A, Goregaon - East, Mumbai, Maharashtra, 400063

# Gurgaon

Office No. 308, 3<sup>rd</sup> Floor, Good Earth Business Bay, Sector 58, Gurugram, Haryana, 122102

#### **Kolkata**

4<sup>th</sup> Floor, 17A Office, Globsyn Crystal, Salt Lake Sector - V, Bidhannagar, Kolkata, 700091

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